



Created: February 2016. Issue Date: February 2021

Quality Policy Statement

Jointing Technologies Group (comprising Toolout Limited, Langley Engineering Limited, and Jointing Technologies Ireland Ltd) is a specialist distributor of low- and medium-voltage power cable accessories, voltage regulators, transformers, separable connectors, surgearresters, and transformer accessories. The company also provides a turnkey design/supply/installation service for electrical Trace Heating and Leak Detection Systems. In addition, Jointing Technologies Group is a manufacturer, supplier, and distributor of cable cleats.

Our mission is to provide an outstanding service, thereby achieving customer satisfaction, efficiency, and long-term profitability. We have therefore adopted and implemented a Quality Management System (QMS) which complies with the international standard ISO 9001. This has been externally assessed and is registered by a UKAS-Accredited Certification Body.

We meet customers' requirements and expectations to conform to relevant standards, and we comply with applicable laws and regulations. We will continually improve the organisation, our QMS, and services through quality objectives and set targets for improvement. We also carefully monitor progress to ensure continuous and sustained improvement. Continuous improvement is driven by:

- Co-operation with customers, partners, and preferred suppliers.
- Encouraging teamwork.
- Encouraging personal development.
- Implementation of best practice.
- Embracing technology.
- Instigating system improvements.

Awareness of our policy and the relevant requirements of our QMS amongst all employees, and others who work for us (including temporary workers) is crucial. In support of this aim we have a programme of training which ensures that staff competence and awareness is maintained, in parallel with a process for ensuring that contractors and suppliers are fully aware of our required standards.

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