

Quality Policy Statement



The policy of this company is to provide an outstanding service, thereby achieving efficiency and long term profitability.

Our scope of certification is;

A Specialist Distributor of Low and Medium Voltage power cable accessories, and the design, supply and installation of Trace Heating Systems.

The supply and distribution of voltage regulators, transformers, separable connectors, surge arresters and transformer accessories.'

We will continually improve the organisation, our Quality Management System (QMS) and services through quality objectives and set targets for improvement. We will also carefully monitor progress to ensure improvement is realised and maintained.

Improvement is driven by:

- Co-operation with customers, partners and preferred suppliers.
- Implementation of best practice.
- Encouraging teamwork.
- Embracing technology.
- Encouraging personal development.
- Instigating system improvements.
- Providing services which meet customers' needs and expectations.
- Conforming to all relevant standards and legal requirements.

We have therefore adopted and implemented a QMS which complies with the international standard ISO 9001. This has been externally assessed and is registered by a UKAS-Accredited Certification Body.

Awareness of our policy and the relevant requirements of our QMS, amongst all employees and others who work for us is crucial. To this end we have a programme of training and awareness, which ensures that staff competence and awareness is maintained, and a process for ensuring that contractors and suppliers are fully aware of our required standards.

A handwritten signature in black ink, appearing to read 'Adam Lloyd', is written over a horizontal line.

Signed: Managing Director Adam Lloyd

Adam Lloyd

Date: 04/01/2018 _____